



Iowa Department of Human Services

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Director

INFORMATIONAL LETTER NO.1681-MC

DATE: June 16, 2016

TO: Iowa Medicaid Targeted Case Managers (TCM), Case Managers (CM) and Managed Care Organizations (MCOs)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Qualifications of Community Based Case Management (CBCM) through the IA Health Link

EFFECTIVE: Immediately

TCM and CM agencies have been contacting the IME to enroll in Medicaid as a provider of CM for the Health and Disability (HD), AIDS/HIV and Physical Disability (PD) Home- and Community-Based Services (HCBS) waivers so their agency would be eligible to provide CBCM through an MCO.

CBCM provided by an MCO is not a waiver service, TCM service, or Medicaid covered service. CBCM is an administrative service and therefore is not required to adhere to the CM or TCM enrollment criteria contained in the Iowa Administrative Code.

The department has determined that a revision to the HCBS waiver agreement for any IME enrolled TCM or CM agency is not needed in order to allow that agency to provide the IA Health Link CBCM to all waiver populations, including HD, PD and AIDS/HIV populations.

MCOs can contract with any TCM or CM agency to provide CBCM to all waiver populations. CBCM requirements as outlined in section 4.3 of the [MED-16-009 Iowa High Quality Health Care Initiative](#)¹ must be fully implemented and adhered to by the MCO and the contracted entity providing CBCM. Below are the links to the MCO contracts:

- **Amerigroup Iowa, Inc.**
http://dhs.iowa.gov/sites/default/files/AmeriGroup_Contract.pdf
- **AmeriHealth Caritas Iowa, Inc.**
http://dhs.iowa.gov/sites/default/files/AmeriHealth_Iowa_Contract.pdf
- **UnitedHealthcare Plan of the River Valley, Inc.**
http://dhs.iowa.gov/sites/default/files/UHC_Plan_of_River_Valley_Contract.pdf

If you have any questions, please contact Program Manager Le Howland at lhowlan@dhs.state.ia.us. Questions regarding contracting with MCOs should be directed to the MCOs.

¹ http://dhs.iowa.gov/MED-16-009_Bidders-Library